ARKONA

Dealer Management Suite

Release Notes for Release 0401.00

Business Office Application	
Case #	**Description**
228138	**Add history screen for WebACE for Chrysler DealerConnect.** This new screen is displayed after you submit an application to ACE and when you take option **35=Credit Application** from the Deal Screen of a deal that you have previously submitted the credit application to WebACE. Press [ENTER] to move past this screen. From this screen you can send an application to the zone, check the status of an application, send a message to the zone, get messages from the zone, and add or change co-buyer information. Hit F4 on the Function* line to display the functions.
228138	**Add creditor screen for WebACE for Achrysler DealerConnect.** This new screen is displayed after the buyer information screen. You can use this screen to submit credit history information with the application. Press [ENTER] to move past this screen.
314746	**Option to sort Open Purchase Order list.** A Sequence* field has been added to the Open Purchase Order list screen to let a user sort the open purchase order list by Vendor Name, PO Date, or PO Type. Once the list has been sorted, you can position to an open PO by the sequence criteria. To resequence the Open Purchase Order List screen, position your cursor to the Sequence* field and hit F4. Take option **1=Select** by the sequence you want to use.
128109	**Remove date in inventory from trade screen.** The trade's date in inventory has been removed from the trade information screen and is automatically updated with the current date when the deal is accepted.
1241341	**Add new security to prevent car deal cap to previous month by unauthorized user.** A new security option has been added to the Business Office security that will allow a user to post a car deal to an open prior month. To authorize the user to post to prior months, an ARKONA security officer at the dealership can take option **7=Security** from the System Environment menu and position to the user name. Take option **2=Change** by the user name and take option **1=Select** by the Business Office application. Page down to the bottom and set Authorize to Post to Prior Month = Y.
11201136	**Clear trade vehicle stock number when a deal is deleted.** If trade information is added to a deal and the trade-in is assigned a stock number, that stock number will be cleared from the vehicle information screen if the deal is deleted.
1211170	**Allow a deal with a trade allowance or payoff to be accepted without trade information.** Trade allowance or payoff dollars can be entered and the deal capped without trade information being entered. The user receives a warning when they take function **90=Cap Deal** if this condition exists. Take option 90 again to continue.
181023	**Add an * by the stock number of vehicles that have a value in the Assigned To field.** On the Inventory Detail Analysis report, an asterisk will appear to the left of the stock numbers of vehicles that have a value in the Assigned To field.
120117	**New warnings for multiple users in car deals.** When you use **F10=Continue** to go past the "In-Use" message when another user is in a deal, a new warning displays to emphasize the danger of losing changes. The same warning message will display to a user after taking function **90=Cap Deal** to indicate that another user is also in the deal and changes may be lost.
122912	**Prevent stock numbers from being selected for a deal if it is a trade-in without a title.** If you put the key work TITLE in the Vehicle Code field on the inventory record, when you try to select that vehicle in the deal screen the message "Vehicle does not have a title" appears at the bottom of the screen and the system prevents the stock number from being selected.

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General Ledger Application	
Case #	**Description**
11101216	**Option to reprint a bank reconciliation report.** A new report has been added to the Audit Reports menu that lets you reprint a list of the cleared deposits and checks for any selected bank reconciliation. To reprint a bank reconciliation, take option **34=Audit Reports** from the General Ledger main menu and take option **1=Select** by Bank Reconciliation to display a list of the reconciliation document numbers. These are the document numbers that are used to post the journal entries for bank charges and are also used as the reconciling document number when items are cleared. Take option **6=Print** by the document you want to print.
2131046	**Option to include different payment methods for the Cash Receipts > $10,000 report.** A new selection screen has been added to this report that lets you designate which payment methods used on receipts should be included as cash on the report for IRS form 8300 – *Report of Cash Payments Over $10,000 Received in a Trade or Business.* Take option **1=Select** by each payment method that you want to select for the report and enter the date range to select. Payment methods defined with at type of Cash, Check, or Other display in the list. Payment methods with a type of Cash display as automatically selected.
1191726	**Do not allow entries to be appended to a voided check.** For security reasons, it will no longer be possible to append entries through **21=Transaction Entry** to a check that has been previously voided.

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Parts Inventory & Invoicing	
Case #	**Description**
12311139	**Option to add parts to a pending special order ticket.** A new line option has been added to the **61=Retrieve Special Order Parts** function that allows a parts counterperson to add parts to a pending special order ticket. This function is limited to pending special order tickets where the parts have not been placed on order and there is no special order deposit. To use this function, take the following steps: 1. From the parts invoicing screen, use function **61=Retrieve Special Order Parts** to display the special order parts tickets in customer name sequence. 2. Position to a ticket that has a status of To Order and has no special order deposit and take option **6=Add Parts** by the ticket to pull the ticket back into the invoicing screen. 3. Bill out any additional special order parts needed, make sure there is still no money due, and use function **90=Print Invoice**, to place the parts back into pending special orders.
12311112	**New indicator for special orders parts on Parts Invoicing screen.** If a customer is selected for a counter ticket or a repair order from the Parts Invoicing screen and they have a part on special order a red indicator displays in the top right side of the screen that says **Filled SPO** or **Unfilled SPO** to warn the counterperson that the customer has a part on special order.
12311152	**Option to print labels for special order parts before the order is receipted.** Once a special order stock order has been set to Ordered status, you can print labels for the parts. This feature allows the person receiving the parts to print the labels when the parts arrive and have the labels ready for receipting. Any unused labels for backordered parts can be saved for when the parts arrive.
1281138	**Option to position to part number on Unit Variance Detail Analysis screen.** A position to line has been added to this screen to allow you to position to a specific part on the list. To see this feature you have to have a physical inventory open. Take option **3=Variance Detail** by the physical inventory, and take option **1=Display** by any line on the Unit Variance screen.
1281138	**Option to sort Variance Detail list by bin location.** On a physical inventory, if you drill down to the Variance Detail screen, you can print a list of the part numbers in any of the variance categories. You can now designate the list to sort by Bin Location.
1281138	**Stamp the part history with the quantity on hand as of the time the physical inventory is posted.** When a physical inventory is posted and the system updates the quantity on hand with the inventory count, a record is written to the part history. For example, if the system shows on hand quantity of 16 of part A when the physical inventory is started and you count 17 in the bin, when the physical inventory is posted the part history will show “Physical Inventory +1” and “Phy Inv Count 17”. This way there will be a record of the on hand quantity at the time of the physical inventory.
123145	**Sort the Lifo Change Report by manufacturer.**

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Service Department	
Case #	**Description**
1141554	**Change to date and mileage submitted to GM on warranty download.** To conform more closely to General Motors specifications, the repair order open date rather than the submission date will be downloaded to GM as the repair order date and the mileage on the vehicle at the time the repair order was opened will be sent rather than the current mileage.
1119816	**Allow selection by Service Group on the Service Writer reports.** A new prompt has been added to the Service Writer Report selection screen that lets you select repair orders by service group. This way you can get a service writer sales report for just one particular franchise. To select by service group, take option **24=Reports** from the Service Department menu and take option **1=Select** by Service Writer Report. Position your cursor to Service Group* and hit F4. Take option **1=Select** by one or more service group to include them on the report.
11201235	**Allow creation of internal pay type codes.** A new feature has been added that will allow an authorized service writer to select from a list of internal pay types that control which account the internal work on a repair order is charged to. The internal pay types are set up in the Service Department Application Environment. Once they are defined, the service writer can use function **44=Internal Account** from the Repair Order Entry screen and hit F4 to select the codes from the list. Or if the vehicle is customer-owned and the service writer changes a line payment method to Internal, the Internal Pay Code screen will automatically display. To set up internal pay type codes take the following steps: 1. Take option **50=Application Environment** from the Service Department main menu and take option **1=Select** by Internal Pay Types. 2. Use function **F6=Add** to add an Internal Pay Type. 3. Set the type code to whatever you like. Give it a description and assign an account to it. Press [ENTER] to save.
1241341	**Add new security to prevent a repair order from being closed to a previous month by an unauthorized user.** A new security option has been added to the Service Department security that will allow a user to close a repair order to an open prior month. To authorize the user to post to prior months, an ARKONA security officer at the dealership can take option **7=Security** from the System Environment menu and position to the user name. Take option **2=Change** by the user name and take option **1=Select** by the Service Department application. Page down to the bottom and set Authorize to Post to Prior Month = Y.
11201235	**Add new security to prevent a service writer from changing the account an internal repair order is charged to.** This security feature affects function **44=Internal Account** from the Repair Order Entry screen. To change this security option, take option **50=Application Environment** from the Service Department main menu and take option **1=Select** by Service Writers. Take option **2=Change** by the service writer ID and set Change Internal G/L Account = N.
1211656	**Add the customer payment method information to the closed repair order Display Totals screen.** The customer payment method information such as Cash, Check, Visa, etc., is displayed on closed repair orders if you call up the closed repair order (or drill down to it from any application) and use function **60=Display Totals**. The information is displayed in the lower left of the screen.

1110956	**Allow entry of FRU (fixed rate units) on BMW warranty repair orders.** If a vehicle is in the BMW (BM) service group, a field for FRUs will display on the Time Flagging screen. The warranty administrator can enter the FRUs and the system will convert it to hours. The FRU will be downloaded to BMW for payment.
	Daimler-Chrysler warranty download to DealerConnect. This release changes the user interface for the Daimler-Chrysler warranty submission. Once this release is installed, you will no longer be able to download claims to the Daimler-Chrysler DIAL machine. Please be aware that claims will now take up to 24 hours to appear on Daimler-Chrysler's DealerConnect site. When you download the claims and get the message "Data Sent Successfully," the claims are sent to a batch on the Daimler-Chrysler server. Once a day, the server process the batch and posts the results on the web site. Please call Daimler-Chrysler DealerConnect Customer Support with questions pertaining to the web site. Some of the new features available on the new software are: • Option to download MOPAR parts claims. • Option to download transportation claims. • Option to download sublet rental information. • Option to include Chrysler Narrative types with the submitted comments. Below are step-by-step instructions for submitting warranty using the new user interface:

Instructions for New Daimler-Chrysler Warranty Submission

1. **Prepare repair orders to download**

   a. Take option **10=Warranty Submission** from the Service Department main menu, enter your service writer password, and select Daimler-Chrysler to display a list of repair orders awaiting download.

   b. Take option **2=RO** by a repair order in *Pending* status to display warranty lines on repair order.

   c. Prepare the repair order to pass the warranty download edit checks. The following items should be added from the repair order for each warranty line:

      - Technician
      - Labor hours
      - Labor op code
      - Failure code
      - Claim type
      - Cause and correction
      - Failed part (put an F by the failed part)
      - Special services (sublet) info
      - Rental days and rental date (if applicable)

   d. Use function **F12=Cancel** to return to the Pending Repair Order list screen.

   e. Take option **1=Select** by the same pending repair order to display edit errors. If errors exist, hit **F12=Cancel** to return to the list screen and take option **2=RO** to return to the repair order and correct the errors. If no errors exist, the warranty claim header will display.

   f. Use function **F5=Rebuild** to copy changes to the repair order into the warranty claim.

   g. Take option **2=Update Correction** by a labor op to display the warranty claim detail for each warranty line. Verify the remaining information is ready to submit to the factory:

      - Authorizor code
      - Comments type
      - Mopar claim detail (if applicable)
      - Transportation claim detail (if applicable)
      - Continuation claim info (if applicable)

   h. Press **F10=Accept** to test the readiness of this repair order to download.

   i. Use function **F12=Cancel** to return to the list of *Pending* and *To Download* repair orders.

   j. Repeat steps B through J for each repair order you wish to download.

2. **Download repair orders**

   a. Use function **F10=Download** to submit all *To Download* repair orders to the factory. Status changes to *Submitted* and the repair order disappears from the *Pending* list.

   b. Or take option **3=Download** to submit a single repair order.

      - To see repair orders in other statuses, use function **F5=Select**.

3. **Close repair orders**

   a. If the user decides on the preference not to close repair orders when they are submitted to the factory, they must close them through the Repair Orders application in the ARKONA software.

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System Environment	
Case #	**Description**
1161215	**Time zone adjustment feature.** ARKONA will be implementing a time zone adjustment feature for ARKONA Customers on ASP servers that will eliminate the discrepancy between the server time and local time. ARKONA Customer support will be updating the time adjustment field for all ASP customers.